

Client: Berliner Verkehrsbetriebe (BVG)
(Berlin Public Transport Company)

Location: Berlin and Potsdam, Germany

Time frame: 11/2013 to 08/2017

Name of Project: 'Project support for shop floor management' in the bus and coach division



Main Project Features:

- Development of a shop floor management system in maintenance of the bus fleet (approx. 1,300 buses)
- Development and implementation of key indicators, daily reporting and information of employees in workshops, organisation of business meetings, problem-solving process and activities
- Support in the creation of a knowledge database
- Identification of sources of failures of buses and equipment, analysing the preventive measures to improve reliability.

Subject: Public passenger transport

Client: Berliner Verkehrsbetriebe (BVG)
(Berlin Public Transport Company)

Location: Berlin and Potsdam, Germany

Time Frame: 01/2016 to 09/2016

Name of Project: Coaching in the vehicles department of the bus division.



Main Project Features:

- Development of organisational structure (organisation chart) with tasks, authorities and responsibilities.
- Identification of weaknesses in workflow structure, particularly in capacity planning and cooperation with other organisational units as well as increasing the value added (efficient use of workshop staff based on their competencies).
- Improving communication within management and with employees through regular coordination (e.g. morning meetings for daily planning) and workshop.
- Increasing employees' motivation by setting objectives, constructive arguments, regular feedback (appraisal, criticism) and using personnel policy instruments.
- Increase awareness of management functions and the information and guidance of employees.
- Preparation and implementation of strategy workshops in the vehicles department and in the staff office 'alternative drive types'.

Subject: Public passenger transport