

Client: Usedomer Bäderbahn GmbH (UBB)

Location: Seebad Heringsdorf

Period: 01/2009 - 09/2017

Name of project: Development, Implementation and Maintenance of a Quality Management System according to ISO 9001 and EN 13816 standards

Main project features:

- Orientation audit and project plan
- Information of management
- Development of the criteria catalogue
- Survey and analysis of existing processes
- Development of target concept and documentation
- Support in implementation phase
- Measurements and Q-reports
- Internal auditing of the QMS

In cooperation with Dr. Joachim Winckler Consulting & Planung

Subjects: Local rail transport, Quality Management



**Usedomer
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